

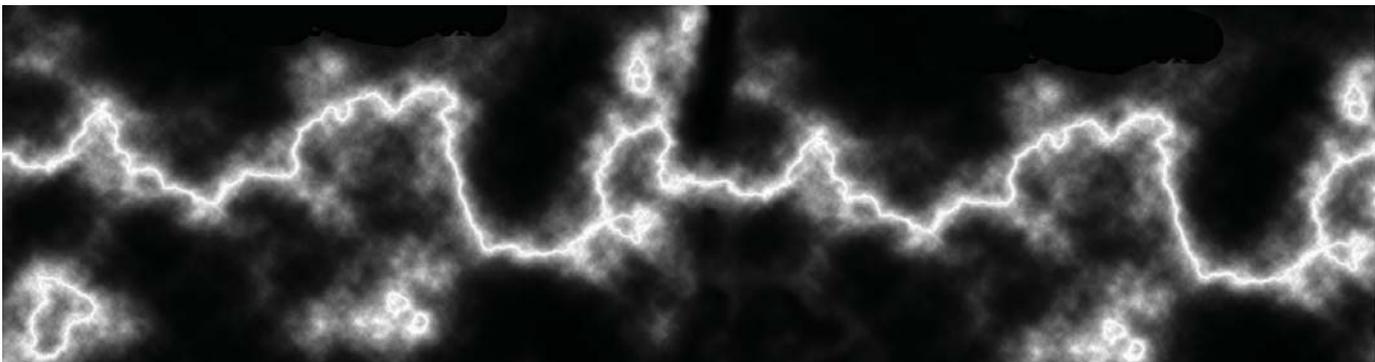
Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner 
The power of human connections



New-Mac offers surge protection Cooperative carries variety of options to suit needs

The recent storms hopefully haven't been a costly reminder of the need for surge protection. In any event, if you would like some added peace of mind with your home's electronics, New-Mac can offer assistance.

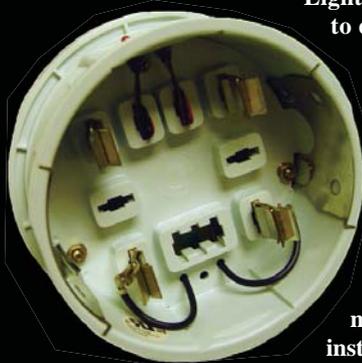
Lightning strikes to homes or nearby locations are the primary cause of damage to electronics and appliances. However, a properly installed surge-suppression system can significantly reduce the threat to the items in your home.

As a customer service, New-Mac Electric offers a full line of surge protection. Devices are available for customizing protection to fit almost any residential need.

As a starting point of protection, New-Mac can provide members with a suppression device installed at the meter. This device, known as a meter can, provides protection for your home's major appliances, such as refrigerators, dishwashers, and clothes washers. The meter can is available to

New-Mac members for a monthly lease of \$5 (plus a \$25 installation charge). While the meter can does cover the home's larger appliances, it does not guard against damage incurred through phone lines, coax connections or any other path lightning may take.

Surge protection for major appliances is available through the installation of a meter can (top, right) for a monthly lease. Items such as TVs, DVD players, computers and phones can be protected through various strips (below, right) available at both New-Mac offices.



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New-Mac Electric Cooperative

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Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

Watch out for kids

Children are out and about enjoying their break from school, and New-Mac Electric asks that you be mindful of that as you drive around this summer.

It's every driver's responsibility to be on the lookout for kids at play; just as every parent needs to stress that their children always be watchful for cars.

Let's all work together to keep summer both fun and safe.

Please call before you dig

Digging in areas where there may be an underground electric line can be dangerous! So, before any project that requires digging, call the Missouri One Call System at 800-DIG-RITE.

Those who fail to make this call not only face the chance of electric shock; they also will be held responsible for any repairs that may be necessary if a line is accidentally cut or damaged.

Offices closed for 4th of July

New-Mac's offices will be closed Monday, July 5th, for the observance of Independence Day.

The true grassroots

Many organizations boast of their grassroots when it comes to political involvement. But when one takes a closer look, it becomes apparent they should be talking about the grass tops instead of the roots. The nation's electric co-ops are different, and the campaign to start a dialogue with elected officials on the climate change issue is one valid case in point.

Three years ago when we first brought this issue to your attention, virtually no one was talking about the effects such legislation could have on the electric bill of members at the end of the line. Congress seemed intent on passing something, anything, just to get the pressure off.

But leaders at the nation's 900-plus electric

cooperatives examined those early climate change bills with a fine-toothed comb and realized what they would do to senior citizens, farmers, small business owners and even our youth just getting a start on their own. We launched the *Our Energy, Our Future* campaign to help individual cooperative members connect with lawmakers in Washington, D.C.

This campaign was directed at the member, the true grassroots of our co-ops. We asked for your support signing letters and postcards and sending e-mails to Congress. The test of any successful grassroots campaign

is the response from those asked to join in. And you did this by the millions.



By Barry Hart
*Executive Vice President
of the Association of
Missouri Electric
Cooperatives*

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○ Surge protection

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Phone lines and coax connections can be addressed with various surge-suppression strips, available at either New-Mac office. These strips compliment the meter can by guarding against damage coming from other entry points. Or, these plug-in devices can offer stand-alone coverage for sensitive electronics, although customers need to make sure to use the proper device for their needs.

Most of the protection devices offered by New-Mac also carry 10-year warranties. So, if damage does occur when an electronic item is properly connected to a suppression device, New-Mac will submit the claim for you to the surge-protection manufacturer, who will then be in contact with you regarding compensation for repair costs (parts only, not labor) or replacement.

For more information or advice on choosing the right protection, visit with or call New-Mac's consumer-services representatives at 451-1515 or 800-322-3849.

Paying over the phone? Please consider....

While paying your bill over the phone with a credit card is a popular option for New-Mac customers, those waiting to do so on the last day of the month can avoid long waits on hold (due to high call volumes) and assist the cooperative through the following options:

1. Customers can leave their payment information and phone number on a voice mail, and when the payment has been processed, they will receive a call that day. Some return calls may occur after normal business hours, however New-Mac will return a call that day.
2. Customers can leave their name and phone number, and a billing clerk will call them in order to process the payment.
3. Customers can call a few days earlier with their payment information and request that New-Mac not process the payment until the last day of the month.
4. Customers can sign up for automatic payment, and their bill will be processed on the 25th of each month.

○ Hart

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Last year, it was my pleasure to be part of a group that traveled to Washington, D.C., to deliver those cards and letters to Sens. Kit Bond and Claire McCaskill. This month we will return, armed with another batch of cards still pouring in from concerned electric cooperative members around the state who want to make sure Congress, not the Environmental Protection Agency, makes our nation's energy policy.

The EPA is acting on a Supreme Court decision that says it has the authority to regulate greenhouse gases under the Clean Air Act. However, congressional leaders say that act was never intended to regulate greenhouse gases and using it in this manner would result in a "glorious mess."

While in Washington, we will thank U.S. Reps. Ike Skelton and Jo Ann Emerson for

their leadership in cosponsoring legislation that will move this issue away from EPA and back to Congress where it belongs.

But our goal is to make sure your voices are heard on all issues being considered by Congress that affect the reliability and affordability of electricity. We will be armed with all those messages you sent to Congress. And those attending include electric cooperative directors elected by the members to represent their best interests. These people — humble citizens from all walks of life — carry tremendous clout in the halls of Congress because our elected officials know they represent the true grassroots.

As you know, family budgets are already strained by rising energy costs and the downturn in our economy, and climate change legislation that does not take consumer costs into account will place significant burdens on households all across Missouri.

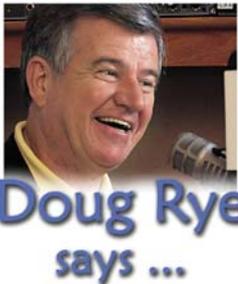
Because electric co-ops are owned by consumers, we can't sit on the sidelines of this battle. The more members who get involved now, the more ammunition your cooperative's directors, management and employees will have to keep electricity affordable.

Electric co-ops nationwide are working hard to help Congress develop affordable, flexible and effective climate change legislation. We are seeking a common-sense approach that minimizes costs and ensures electric power remains affordable.

The battle has been long and it hasn't been easy. But we are encouraged by the overwhelming support from the many members who have gotten involved in this issue. Many of you have signed cards and then stopped by the co-op asking for more.

Please keep those cards, letters and e-mails coming. For help, visit your local electric co-op or log on to www.ourenergy.coop today.

We've been preaching energy efficiency since before it was 'green'



Everywhere I go people are talking about energy conservation, energy efficiency and just about anything "green." Well, I say it's about time because your electric cooperative and I have been teaching you about those things for years. Regardless of one's thoughts about global warming or cap and trade, I think that all of us would agree that conservation, energy efficiency and going "green" are the right things to do. We work hard

every day to help you have the most comfortable house possible and the lowest utility bills feasible.

We honestly believe that we can teach you how to make your existing house as energy efficient as possible. And we know we can show you how to build your new house to be the most energy efficient possible and at a feasible cost. Please understand that we want you to have the very best and we are not trying to sell you anything. But understand that we don't fix your house nor do we build your house. You have to do it or see that it gets done.

At a "green" conference recently I heard some members of the audience say that the government or the utility company should provide the funds for people to fix their houses. Well folks, it is our houses that need improvements and we're the ones who will benefit from making those changes so just "git 'er done" and quit whining.

I guess I had better ease off a little bit by telling you how we can help you. We have proven through the energy efficiency makeovers done on some members' homes that

existing homes can be greatly improved and new houses can be built to be energy efficient.

It is interesting to note that all of the 20-plus model homes have operated at less monthly heating and cooling costs than projected. We doubt that it is possible to build a house any more efficient than these houses and we did it by using the available common-sense techniques that we have been teaching for years.

Just ask us and we will be glad to help you do the same. As always, you can call me at my home office at 501-653-7931 or contact your local electric cooperative and we will be glad to point

See Rye, page 4

Energy Partners' Recipe of the Month:

GERMAN POTATO SALAD

Submitted by New-Mac member: **Barbara Barth**

4 med. potatoes	1/8 cup vinegar
1/4 cup warm water	1/4 cup oil
1 tsp. salt	1 small onion, finely chopped
1/4 tsp. pepper	1 Tbsp. fresh chives, chopped
1 Tbsp. sugar	

Boil potatoes with skin on; peel while still warm. Slice thinly into large bowl. Fold in other ingredients. Garnish with chives.

Send your recipe, along with your name and customer number, to: Recipes, c/o New-Mac Electric Cooperative, P.O. Box 310, Neosho, MO 64850; or recipes@new-mac.com. If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

○ Rye

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you on your way to making your home energy efficient.

P.S.: Remember, the greenest BTU of all is the one that you don't use. And yes, the

crappie are biting.

Doug Rye, a licensed architect living in Arkansas and the popular host of the "Home Remedies" radio show (as heard on KBTN 1420 AM & KQYX 1450 AM), works as a consultant for the Electric Cooperatives of Arkansas to promote energy efficiency to cooperative members statewide.



New-Mac Electric Cooperative

Your Touchstone Energy Partner
The power of human connections

P.O. Box 310 — 12105 East Highway 86
Neosho, Missouri 64850

Telephone: 417/451-1515 800/322-3849

Fax: 417/451-9042

Office Hours: Neosho — 8 a.m. to 5 p.m.
Anderson — 8 a.m. to 4:30 p.m.

Or visit us on the Web at
www.newmac.com.

Management

CEO/General Manager Mitch McCumber
Controller David Childers
Manager of Administration Mary Hatfield
System Engineer Stan Irsik
Manager of Operations Alan Loehr
Manager of Marketing Mark K. Rakes
Billing Supervisor Vickie Stuart

Board of Directors

District 1 Martin Youngblood
District 2 Kenneth Daniels
District 3 Bobby Fields
District 4 Beryl Kennedy
District 5 Billy P. White
District 6 Paul Sprenkle
District 7 Maurice Mailes
District 8 Virgil Winchester
District 9 Dewey Allgood

Services Provided to Members

Call our consumer services department for information on the following services:

- Autowithdrawal Payment**
- Levelized Billing**
- Rental Light**
- Meeting rooms available at both locations**
- Credit Card Acceptance**
- Safety Programs (upon request)**
- Surge Protection**
- Green Power**

Questions? Comments?

Contact: Mark K. Rakes
P.O. Box 310, Neosho, MO
mrakes@newmac.com

when the last business day of the month rolls around, the cooperative will automatically withdraw the exact amount of your bill directly from your bank account.

All you have to do is fill out an "Auto-Withdrawal Authorization" form and provide a voided blank check, and New-Mac will set up your account so that there'll be no need for writing out checks again! — at least when it comes time to pay the electric bill.

For more information on the bank draft process, call the billing department at 451-1515 or 800-322-3849.

Bank draft option can make life easier

Auto-withdrawal means one less check to write

With the help of a bank draft, there's one more way New-Mac Electric Cooperative can help simplify your life.

If you would like to eliminate the need of writing and mailing a check each month, or making a trip to the New-Mac office to pay your bill, that can be accomplished by setting up your New-Mac account with a bank draft.

With a bank draft, each month you will still receive your bill from New-Mac, but



Clip and fill out this form and return it along with a voided check, and New-Mac will set your account up for bank draft.



New-Mac Electric Cooperative

Your Touchstone Energy Partner

AUTO-WITHDRAWAL AUTHORIZATION

I (We) hereby authorize New-Mac Electric Cooperative, Inc., to charge my (our) checking, savings and loan, or credit union account for the amount of my monthly bill. I (We) further authorize the bank, savings and loan, or credit union to debit the same to such account.

Name _____

Address _____

City _____ State _____ Zip _____

Customer # _____ Location # _____

BANK OR SAVINGS INSTITUTION INFO.

Name of Bank, Savings & Loan, or Credit Union _____

City, State, Zip _____

Bank Transit Number _____ Account Number _____

Please enclose a voided check.

The deduction will be made on the last business day of the month.

Beginning Date _____

Signature _____ Date _____

Signature (if joint account) _____ Date _____

Mail this form and voided check to:
New-Mac Electric Cooperative
ATTN: Billing
PO Box 310
Neosho, MO 64850

