

Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner

PUBLIC NOTICE

NOTICE TO MEMBERS OF THE NEW-MAC ELECTRIC COOPERATIVE, INC.

The Nominating Committee, elected at the Annual Meeting held October 31, 2015, did on August 17, 2016, meet at this office of the Cooperative, Highway 86, Neosho, Missouri, pursuant to Section 3, Article III of the by-laws of the Cooperative, to nominate a slate of candidates to be elected at the Annual Meeting of the Membership of the Cooperative, October 29, 2016, and did at such meeting nominate the following persons for Director of the Cooperative.

District #2

East Central Section Kenneth Daniels
Newton County
For three (3) year term Randy Ferguson

District #7

Northwest Section Maurice Mailes
McDonald County
For three (3) year term Roger Mills

District #8

Southwest Section Larry Manning
McDonald County
For three (3) year term Jason Ruddick

Published in accordance with Section 3, Article III, of the by-laws of the New-Mac Electric Cooperative, Inc., Neosho, Missouri.

Signed Bill Linton
 Bill Whitson
 Pauline Brisco
 Max Lankford
 George Pendergraft



Harps is now open in Anderson

August 24th was a good day for Anderson and the surrounding area. Less than seven months after the community lost its "Neighborhood Market" as part of a large-scale reorganization by Wal-Mart, another regional company has stepped in and opened a convenience/grocery store in the vacated building.

Harps Food Stores Inc., based in

Springdale, Ark., believes Anderson will be a great fit for its new store.

"This will be a great home for us," said Manager Julio Juan. "We're looking forward to being here."

Juan believes Harps has much to offer. "We offer convenience. You have another option to come and shop for your

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NEW-MAC ELECTRIC'S 2016 ANNUAL MEETING

• 10 a.m., Sat., Oct. 29 @ Crowder College Gymnasium • Registration 8-10:15 a.m.

It's New-Mac Annual Meeting time again, and we are excited about all we have planned this year.

We will have gift drawings for all ages, and babysitting is provided.

The meeting also features a free luncheon. Please help us in planning the food. If you are planning on attending, please clip and fill out this form, and mail it to P.O. Box



310, Neosho MO 64850. You may also return it with your bill payment.

We will place our meal order based on the number of forms we receive.

See you all at the meeting!

Mitch McCumber, CEO/General Manager

Yes, I/we are planning to attend the 2016 Annual Meeting.

There will be _____ family members attending.

Please circle one: For lunch, I/we would prefer: **Pork** or **Beef**

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New-Mac Electric Cooperative

Your Touchstone Energy® Partner

Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.



Please detach and send in or return with your bill payment.

Moving advice

When moving out of the New-Mac Electric service area, please don't forget to leave a forwarding address. You could be leaving capital credits behind.

Please call before you dig

Digging in areas where there may be an underground electric line can be dangerous! So, before any project that requires digging, call the Missouri One Call System at 800-DIG-RITE, or you can dial 811. Please call three working days in advance.

Those who fail to make this call not only face the chance of electric shock – or even electrocution; they also will be held responsible for any repairs that may be necessary if a line is accidentally cut or damaged.

Help yourself to 'Rural Missouri'

Copies of the latest *Rural Missouri* magazine are always available, free of charge, at either New-Mac office.

Pay bill, view usage online

Remember, not only can you pay your bill online, you can also look at usage trends, compare bills from various billing periods, set up reminder texts or emails, and much more. Visit newmac.com and click on the "smart hub" link.



Lani Ogle

Youth Tour delegate is MO State Fair Queen

The very same Lani Ogle, who won New-Mac Electric's Youth Tour contest this past spring and went on to represent the co-op in Washington D.C., just keeps on winning.

Ogle, who will be a senior at Sarcoxie High School, was named the Jasper County Fair Queen in July and then on Aug. 12 was crowned the 2016 Missouri State Fair Queen.

Ogle received the highest score of 54 contestants vying for the title in the

two-day competition held in Sedalia. As Queen, she will receive a \$2,000 scholarship to continue her education. She is the daughter of New-Mac members Russell and Kenda Ogle.

"It is an outstanding opportunity to be crowned the 2016 Missouri State Fair Queen. The Missouri State Fair has been a tradition in our family for years," said Ogle. "I feel honored to represent the Fair."



Your electric cooperative employs hard-working and dedicated staff who work together for the benefit of you, our member. Thank you for proving that "hard work pays off" by providing your feedback in the 2016 American Customer Satisfaction Index survey. Your opinion has landed us at the top of the utility industry average scores and above several other service industry average scores.

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  Subscription TV service 63  Cell phone service 70  Airlines 71  Hospitals 74  Investor-owned utilities 74  Banks 76

*The numbers above represent American Customer Satisfaction Index (ACSI) results for the noted industry in 2015.



The new Harps store in Anderson features gas, groceries, propane, ice and much more.



○ HARPS

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groceries. Other things that we offer: we sell ice (10-pound bags) and propane. We also have fuel – unleaded, diesel, mid-grade and premium (with no ethanol). We offer Western

Union and money-order services and, we have fresh-cut meat, which is a great value.”

Harps purchased nine of the former Wal-Mart properties and is also opening a store locally in Seligman and remodeling its existing location in Noel. HARPS has 82 stores in Missouri, Arkansas and Oklahoma.

Meter tamperers are stealing from YOU!

Report suspicious activity

Nothing good can come from tampering with your electric meter.

First, the likelihood of getting away with altering or bypassing a meter’s recording of energy use is becoming increasingly slim, if not impossible.

Secondly, it is illegal. In Missouri, meter tampering is a Class A misdemeanor, and repeat offenders face a Class D felony charge. New-Mac treats every tampering incident as a serious matter. Not only are those who tamper breaking the law, they’re also stealing

See Meter tampering, page 4

Energy Partners’ *Recipe of the Month:*

STUFFED PORK CHOPS

Submitted by New-Mac member: **Betsey Kelley**

- ½ stick butter
- ¾ c. diced onion
- ¾ c. diced celery
- 1 tsp. ground sage

- 1 ¾ c. water
- 1 container Stove-Top stuffing
- 4 center-cut pork chops (approx. 2 lbs)

Melt butter, sauté onion and celery for 8 minutes. Stir sage and water, boil, then stir in the stuffing mix. Let it stand for 5 minutes. Heat oven to 350°. Grease a 13x9 baking dish. Cut slit in each pork chop and fill with ½ cup of stuffing. Place in dish and spoon the rest of the stuffing around the pork chops. Cover with aluminum foil, then bake until tender and no longer pink (approx. 40 minutes). Remove the foil and then bake for another 10 minutes. Serves 4.

Send your recipe, along with your name and account number, to: Recipes, c/o New-Mac Electric, P.O. Box 310, Neosho, MO 64850; or recipes@newmac.com. If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

Meter tampering

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energy from their fellow electric cooperative members.

Most importantly, tampering with a meter is extremely dangerous, as it could

result in severe electrical burns, shock, or even death by electrocution. Meddling with the meter base can be just as deadly, even if the meter has been removed.

If you suspect meter tampering, please call New-Mac at 451-1515 or 800-322-3849.



AUTO-WITHDRAWAL AUTHORIZATION

I (We) hereby authorize New-Mac Electric Cooperative, Inc., to charge my (our) checking, savings and loan, or credit union account for the amount of my (our) monthly bill. I (We) further authorize the bank, savings and loan, or credit union to debit the same to such account.

Name _____

Address _____

City _____ State _____ Zip _____

Account # _____ Map # _____

BANK OR SAVINGS INSTITUTION INFO.

Name of Bank, Savings & Loan, or Credit Union _____

City, State, Zip _____

Bank Transit Number _____ Account Number _____

Please enclose a voided check.

The deduction will be made on the last business day of the month.

Beginning Date _____

Signature _____ Date _____

Signature (if joint account) _____ Date _____

Mail this form and voided check to:
New-Mac Electric Cooperative
ATTN: Billing
PO Box 310
Neosho, MO 64850

Bank draft option can make life easier

Auto-withdrawal means one less check to write

With the help of a bank draft, there's one more way New-Mac Electric Cooperative can help simplify your life.

If you would like to eliminate the need of writing and mailing a check each month, or making a trip to the New-Mac office to pay your bill, that can be accomplished by setting up your New-Mac account with a bank draft (or auto-withdrawal).

With this payment option, each month you will still receive your bill from New-



Clip and fill out this form and return it along with a voided check, and New-Mac will set your account up for bank draft.



P.O. Box 310 — 12105 East Highway 86
 Neosho, Missouri 64850

Telephone: 417/451-1515 800/322-3849
Fax: 417/451-9042

Pay-by-Phone: 855/874-5348

Office Hours: Neosho — 8 a.m. to 5 p.m.
 Anderson — 8 a.m. to 4:30 p.m.

Or visit us on the Web at
www.newmac.com

Management

CEO/General Manager..... Mitch McCumber
 Manager of Administration.... Mary Hatfield
 Manager of Operations..... Stan Irsik
 Controller..... Lisa McMeen
 Manager of Marketing Mark K. Rakes
 Billing Supervisor..... Vickie Stuart

Board of Directors

District 1 Martin Youngblood
 District 2 Kenneth Daniels
 District 3 Bobby Fields
 District 4 Beryl Kennedy
 District 5 Billy P. White
 District 6 Paul Sprenkle
 District 7 Maurice Mailes
 District 8 Jason Ruddick
 District 9 Jamey Cope

Services Provided to Members

Call our consumer services department for information on the following services:

- Automated Phone Payment**
- Autowithdrawal Payment**
- Green Power**
- Levelized Billing**
- Online Payment & Usage History**
- Rental Light**
- Meeting rooms available at both locations**
- Credit Card Acceptance**
- Safety Programs (upon request)**
- Surge Protection**

Questions? Comments?

Contact: Mark K. Rakes
 P.O. Box 310, Neosho, MO
mrakes@newmac.com

Mac, but when the last business day of the month rolls around, the cooperative will automatically withdraw the exact amount of your bill directly from your bank account.

All you have to do is fill out an "Auto-Withdrawal Authorization" form and provide a voided blank check, and New-Mac will set up your account so that there'll be no need for writing checks again – at least when it comes time to pay the electric bill.

For more information on the bank draft process, call the billing department at 451-1515 or 800-322-3849.

