

Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner

Website has new look, improved functionality

Newmac.com redesign friendly to mobile devices

Visitors of New-Mac Electric's website are in for a refreshing change.

The time had come for newmac.com to undergo a redesign. While the website had received favorable reviews since its last redesign (Sept. 2011), changing technology – particularly the prevalence in the use of smart devices – has signaled the need for newmac.com to become even more friendly to mobile platforms.

Not only does your cooperative's website have a new look, members will also experience improved functionality. Drop-down menus with refined categorization should help users better navigate the site.



New-Mac Electric's website, newmac.com, has a new look and feel. The new design is easier to navigate, particularly for smart phone users, and still offers all the same features as before and more.

See *Website*, page 2

Don't Miss:



New-Mac UNIVERSITY

Live Line Safety Demonstration

See story on Page 2

March 16 @ the Neosho office

Show times:

1 p.m., 3 p.m. & 6:30 p.m.

Register:

at newmac.com,
or call 417-451-1515

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New-Mac Electric Cooperative
Your Touchstone Energy® Partner

Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

Plan ahead

Any plans of additions or upgrades on your property should include New-Mac in the early stages.

Contact the engineering department about any project that will require additional electrical service. Calling New-Mac early will not only expedite the process, but it could also render money saving advice.

Contact the engineering department at (417) 451-1515.

Assistance is available

If you are having a problem paying your New-Mac account, please call us to make arrangements. Please don't disregard paying your bill. There are programs and options (such as budget billing) designed to assist you. So, please give us a call at 451-1515 or (800) 322-3849.

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM / EMERGENCY ASSISTANCE

Jasper County

(417) 781-0352

McDonald County

(417) 845-6011

Newton County

(417) 451-2206

Outage reporting

To report an outage, have your **map number** (location number) ready and call 451-1515 or (800) 322-3849.

Follow us on:



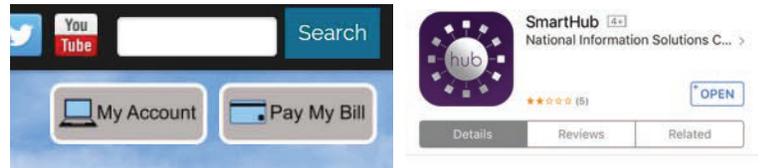
Website

Continued from page 1

The website also adapts to any variety of size screen, and features a menu bar that is specific to mobile devices.

One of the most popular features of newmac.com has been the online access to account information, including the ability to pay your bill. In order to access these services, you now will click on the appropriate button in the upper right-hand corner of the site – either “My Account” or “Pay My Bill.”

If you've yet to take advantage of what the website has to offer, there is a wealth of account information at your disposal. You can look at billing and payment histories, as well as detailed usage information. There



Above left, to pay your bill or view account information, you now will click on these buttons in the upper right-hand side of the website's page. Below, before you can access your account you have to register by clicking “New User” from this screen. Above right, after you have registered you can begin using the “SmartHub” app from your mobile device.



is also an option to set up email or text-message notifications for occurrences such as when a new bill is available or payment has

been received.

You can also examine your electric usage on a daily, weekly

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New-Mac U. to feature safety demonstration

Don't miss this 1-day only free presentation

If you've never seen an electrical current arc, this is how you want to see it – in a controlled environment where you can learn and appreciate the *power* of electricity.

New-Mac University is a free educational seminar series, that your cooperative began last year as a service to our membership. Typically courses are held in a classroom setting at both of New-Mac's offices, but due to the limited availability and extensive setup required for this upcoming demonstration, it will be held one day only – Thursday, March 16 in Neosho.

Pike Electric, one of the nation's largest providers of energy solutions, will be presenting a *Live Line Safety Demonstration* that will be performed inside a large warehouse on the grounds of New-Mac's Neosho office.

This program features full-size electrical equip-

ment and 7,200 volts of electricity. It covers emergency situations involving electricity, such as house fires, car wrecks, downed lines due to storms, even what to do if a kite gets into the power lines – and does so with impressive visual aids. The presentation takes place on the bed of a custom-made International 4300 flatbed truck with shortened poles carrying primary line voltage. This is truly a presentation for

all ages.

On March 16, there will be three showings – at 1 p.m., 3 p.m. and 6:30 p.m. While there is no charge, New-Mac asks that all participants RSVP as there will be a capacity limit for each showing. You may register online at newmac.com or by calling 417-451-1515. Sessions will close when they reach capacity, so register as soon as possible to ensure the show time of your choice.



Deadline approaching for youth trips

Essays must be turned in to co-op by March 10

If you know a high school junior who would enjoy an expenses-paid trip to Washington D.C. or Jefferson City, they need to act fast! The deadline for New-Mac Electric's Youth Tour/CYCLE Contest is March 10.

The top two winners of the contest will win a trip called Youth Tour to Washington D.C., which will be June 9-15. The third- and fourth-place participants will take part in CYCLE, July 12-14, in Jefferson City.

The contest is open to high school juniors in the following school districts: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca and Wheaton. Home or private school 11th-grade students residing in the aforementioned districts are also eligible. Immediate family members of New-Mac Electric employees or board members are not eligible to participate.

Youth Tour is a week-long visit to Washington D.C. sponsored by electric cooperatives from all across the country. Delegates are selected by each co-op, grouped together with their peers from their state, and sent on to D.C. Missouri will send around 100 delegates who will join around 1,500 others from across the country. The Missouri students will see sites such as the Jefferson Memorial, Washington Monument, Ford's Theatre, Iwo Jima Memorial, White House, Mount Vernon Plantation and many more. Also, they will learn about the workings of our government while developing life-long friendships with their fellow delegates.

CYCLE stands for Cooperative Youth Conference & Leadership Experience. It is a three-day trip to Jefferson City, where students learn about our state government, cooperatives and leadership in general. Highlights include touring the Missouri Supreme Court and State Capitol and the opportunity to debate a fictional bill from the actual floor of the House of Representatives. CYCLE will take place July 12-14.

PARTICIPATION

The contest consists of writing a 400-600 word essay on the following topic: *Explain the difference between an electric company and an electric cooperative.* All essays must include a cover sheet with the following information:

- Name
- Address
- Telephone number
- Email address
- Parents'/Guardians' names
- School

Essays should be sent to: Youth Tour/CYCLE, New-Mac Electric, PO Box 310, Neosho, MO 64850. Or, they can be emailed to jkings@newmac.com with "Youth Tour/CYCLE" in the subject line. All essays must be received by **March 10, 2017.**



Above, the junior class of McDonald County High School listened to a presentation about the Youth Tour/CYCLE Contest from New-Mac's Josh King. At left, last year's winner of the Youth Tour trip, Lani Ogle, tells her fellow Sarcoxie schoolmates about her experience during another presentation by King. New-Mac is available to come to all of the eligible school districts for a presentation.

Energy Partners' Recipe of the Month:

MINI CHERRY CHEESECAKE CUPS

Submitted by New-Mac member: **Kaye Learned**

- Two 8 oz. packages cream cheese
- 3/4 cup sugar
- 1 tsp. vanilla
- 1 tsp. lemon juice

- 2 eggs
- 1 can cherry pie filling
- Large vanilla wafers

Mix cream cheese, sugar, vanilla, lemon juice, and eggs. Put vanilla wafers in bottom of muffin paper cups and place in muffin tins. Fill each cup 2/3 full with cream cheese mixture. Bake at 375° for 15 minutes. Let cool, add cherry pie filling on top. Refrigerate until ready to serve.

Send your recipe, along with your name and account number, to: Recipes, c/o New-Mac Electric, P.O. Box 310, Neosho, MO 64850; or recipes@newmac.com. If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

Co-op receiving scholarship applications until April 7

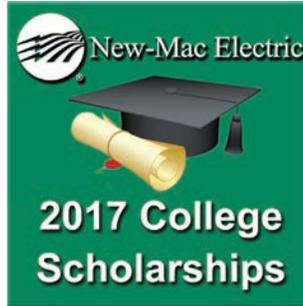
High school seniors have until April 7 to either mail or hand deliver their application for New-Mac Electric's Scholarship Program.

In order to be eligible for one of the \$500 scholarships, a student must be a senior at one of the following high schools: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca or Wheaton.

He or she must reside in a household served by New-Mac Electric, and the student must have a cumulative 3.0 GPA or higher.

A total of 10 non-renewable scholarships will be awarded - one for each of the 10 schools. The scholarship must be used at an accredited college or university, and the winner must become a full-time college student beginning in the fall of 2017.

For a complete listing of guidelines, instructions and to get an application, students can see their guidance counselor or visit newmac.com and click the New-Mac Electric 2017 College Scholarships link. For more information, call Josh in our Member Services department at 417-451-1515 or 800-322-3849.



P.O. Box 310 — 12105 East Highway 86
Neosho, Missouri 64850

Telephone: 417/451-1515 800/322-3849

Fax: 417/451-9042

Pay-by-Phone: 855/874-5348

Office Hours: Neosho — 8 a.m. to 5 p.m.

Anderson — 8 a.m. to 4:30 p.m.

Or visit us on the Web at
www.newmac.com

Management

CEO/General Manager..... Mitch McCumber
Manager of Administration.... Mary Hatfield
Manager of Operations..... Stan Irsik
Controller..... Lisa McMeen
Manager of Marketing Mark K. Rakes
Billing Supervisor..... Vickie Stuart

Board of Directors

District 1 Martin Youngblood
District 2 Kenneth Daniels
District 3 Bobby Fields
District 4 Beryl Kennedy
District 5 Billy P. White
District 6 Paul Sprenkle
District 7 Maurice Mailes
District 8 Jason Ruddick
District 9 Jamey Cope

Services Provided to Members

Call our consumer services department for information on the following services:

Automated Phone Payment
Autowithdrawal Payment
Green Power
Levelized Billing
Online Payment & Usage History
Rental Light
Meeting rooms available at both locations
Credit Card Acceptance
Safety Programs (upon request)
Surge Protection

Questions? Comments?

Contact: Mark K. Rakes
P.O. Box 310, Neosho, MO
mrakes@newmac.com

Upcoming Trade Shows

In the weeks ahead, New-Mac Electric Cooperative will make its annual appearances at these trade shows. Please plan to come see us.

Neosho's Business & Industry Review

- At Neosho High School
- Friday, March 17, 5-8 p.m.
- Saturday, March 18, 10 a.m. to 2 p.m.

McDonald County Business Expo

- At McDonald County High School
- Saturday, April 1, 8 a.m. to 1 p.m.

The HBA Marketplace Home Show

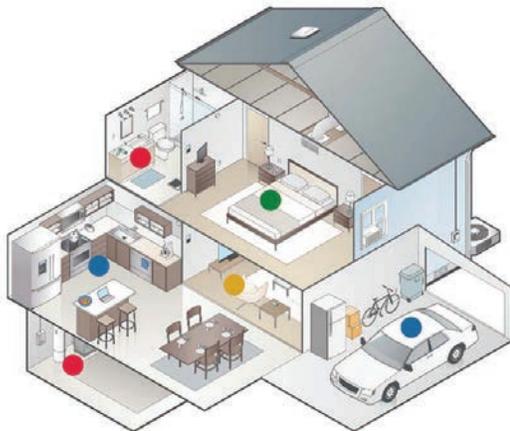
- At Downstream Resort in the Pavilion
- Friday, March 31, 4-8 p.m.
- Saturday, April 1, 10 a.m. to 8 p.m.
- Sunday, April 2, 12-5 p.m.

Online

Continued from page 2

and/or monthly basis or compare bills from various billing periods. This usage information is displayed with colorful bar graphs, making it easy to distinguish trends, and as an additional resource, weather data is shown courtesy of the National Weather Service.

If you'd like to begin using these services,



Above, this online electrical safety checklist is just one of the many features found at newmac.com.

es, just click on "My Account" in the upper right-hand corner of the website. You will be directed to a green login screen with the New-Mac logo across the top. Then click on the "New User" link on the bottom of the page.

To register, you will need your account number, last name or business name, last four digits of SSN or Federal Tax ID, and an email address. After entering this information, you will be emailed a temporary password from smarthub.coop and you will be set to go.

Once you've registered, you can also access information or pay your bill through an app for your smartphone. Just visit the app store for your device and search for "smart hub." The SmartHub app's maker is National Information Solutions Cooperative. It is a free download, but remember before you can use this app, you must first register your account at newmac.com.

Of course, newmac.com offers much more. It's a great resource for learning all things regarding the cooperative, ranging from our service area to management team to the 7 Cooperative Principles to our history. You can quickly

find billing services that are available, such as Levelized Billing, Auto-Charge or Bank Draft. There is a "News" section that will allow you to see what you missed at the last annual meeting or search archived issues of Energy Partners. There is a wide range of safety information available, including an interactive checklist and a portal to Safe-Electricity.org, which offers games for kids, teachers' resources and much more. There's also an "Outages" section, which shares valuable information on how New-Mac goes about restoring power and ways to be prepared in the event of outage.

If you have yet to visit newmac.com, turn on your computer and check it out ... or you can use your phone or tablet. Regardless, we are ready for you.