

# Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner 



## Spring may be setting in, but winter bills remain

Perhaps you've been enjoying recent mild weather. Maybe thoughts of adjusting your thermostat or turning on a heater seem like a distant memory. So, naturally, the electric usage required to heat your home has been dropping.

Spring temperatures do bring about lower utility bills, but remember, you will not begin to see those savings until NEXT MONTH. The kilowatt-hour total shown on your March statement was from usage in January into February. If the read date for your meter is the 7th of each month, by the time you pay your bill, you may be paying for usage from nearly two months prior.

March may bring beautiful warm days,

but don't forget January and February were cold! Through the first two months of the year, the average low temperature has been over 9 degrees colder than it was a year ago.

Consider what a difference 9 degrees makes on your electric usage:

- At 34 degrees, you don't turn on a space heater in your well house. At 25 degrees, you do.
- At 34, your auxillary heat does not kick on for your electric heat pump, but at 25 degrees, those resistance heat strips are toiling away.
- At 37, the stock tank heater doesn't have to come on to keep your livestock's water from icing over, but at 28 it does.

- That same range in temps might be the difference in whether or not to plug in your diesel engine block heater; leave a faucet dripping in your home overnight; turn on a heater for animals in a garage or shed; use an electric blanket, etc.

It's been a cold start to 2018. As of the time of press (Feb. 21), there has been 38 days already where temperatures dropped below freezing, including 24 where it got below 20 degrees, and 9 days where the low was a single digit. Not only has it been cold, it's been a winter where most people have been home more, as ice and snow have brought about many cancellations of school and other activities.

Electric usage tends to go up when people

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New-Mac Electric Cooperative  
Your Touchstone Energy® Partner 

Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

Call TODAY **417-451-1515** or  
go to **[newmac.com](http://newmac.com)** to RSVP for:



New-Mac  
**U**NIVERSITY



See story on Page 3

6 p.m., March 6,  
in Neosho  
6 p.m., March 13,  
in Anderson

## Plan ahead

Any plans of additions or upgrades on your property should include New-Mac in the early stages.

Contact the engineering department about any project that will require additional electrical service. Calling New-Mac early will not only expedite the process, but it could also render money saving advice.

Contact the engineering department at (417) 451-1515.

## Assistance is available

If you are having a problem paying your New-Mac account, please call us to make arrangements. Please don't disregard paying your bill. There are programs and options (such as Levelized Billing) designed to assist you. So, please give us a call at (417) 451-1515 or (800) 322-3849.

Additionally, funds may be available through the Economic Security Corporation's Low-Income Home Energy Assistance Program. In order to apply for this program:

call 417-781-0352,  
email [liheap@escswa.org](mailto:liheap@escswa.org),  
or visit the website  
[dss.mo.gov/fsd/liheap.htm](http://dss.mo.gov/fsd/liheap.htm).

## Outage reporting

To report an outage, have your **map number** (location number) ready and call 451-1515 or (800) 322-3849.

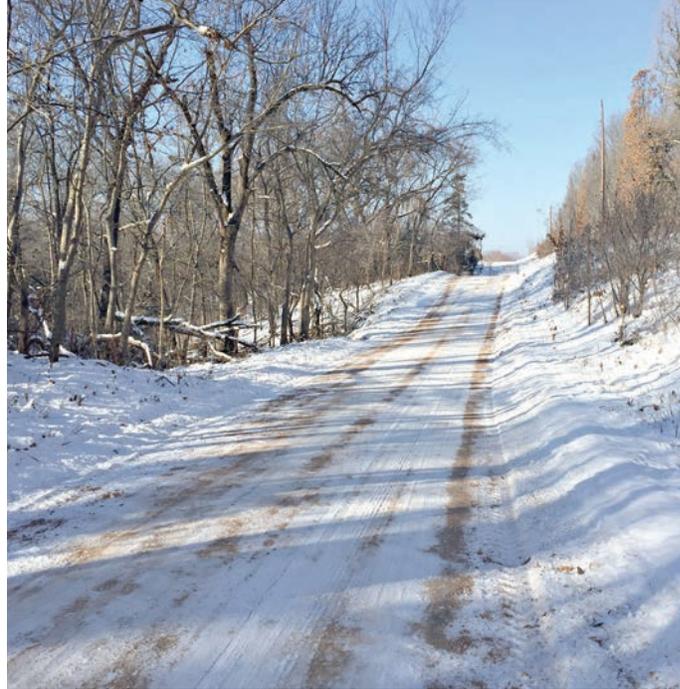
Follow us on:



## ○ Cold affects bills

*Continued from page 1*

are home using appliances and electronics. And in many households, when it is frigid outside, there



may be at least one person who manages to bump up the thermostat for a little extra warmth.

Few like to be cold, but it does cost to stay warm. Fortunately, warmer days are here, but you won't see the effect of these days on your electric usage until April's bill.



**Not only has this winter been extremely cold, it has also brought snow and ice that have kept people home more, contributing to higher electric usage.**

## Third-party online payment service has NO affiliation with co-op

In this day and age, many people like to pay their bills online, and New-Mac Electric Cooperative has been responsive to those seeking such means of payment. Not only can members go to the co-op's website, [newmac.com](http://newmac.com), to pay bills, they can also download the SmartHub app for their mobile device, which allows members to pay online. When members pay their bills in either of these two ways, their payment goes directly to New-Mac.

Not all utilities offer online bill payment, and that has led to the emergence of third-party payment services. One such online company is *doxo*.

If you use an online search engine to find New-

Mac Electric's online billing services, *doxo* may come up in the results. However, *doxo* has no affiliation with New-Mac Electric whatsoever.

Since *doxo* is a third-party service, it may charge you additional fees. Also, if you use *doxo*, it is at your own risk. You are trusting *doxo* to deliver payment to New-Mac on a timely basis. New-Mac cannot control when this website will make payments, possibly resulting in late payments.

If you want to make sure you are directly paying New-Mac Electric, visit [newmac.com](http://newmac.com) or use the SmartHub app from your mobile device.



Be careful. Scammers are looking for prey.

A recent occurrence reported to the co-op involved a phone scammer, who claimed to be with a payment service for both New-Mac Electric and Empire District Electric Company. They told the call recipient that they had a delinquent bill (which was not true) and asked them to go and purchase a MoneyPak (prepaid card) and call an 800 number in order to pay their bill.

Please do not fall for this scam. If you are ever suspicious of such calls, hang up and call New-Mac at 417-451-1515.

# Deadline is approaching fast for Youth Tour/CYCLE Contest

## Essays must be turned in by March 9 for high school juniors seeking trips to D.C. or Jeff City

If you know a high school junior who would enjoy an expense-paid trip to Washington D.C. or Jefferson City, they need to act fast!

The deadline for New-Mac Electric's Youth Tour/CYCLE Contest is March 9.

The top two winners of the contest will win a trip to Washington D.C. called Youth Tour, which will be June 8-14. The third and fourth place participants will take part in CYCLE, July 18-20, in Jefferson City.

The contest is open to high school juniors in the following school districts: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca and Wheaton.



Home or private school 11th-grade students residing in the aforementioned districts are also eligible. Immediate family members of New-Mac Electric employees or board members are not eligible to participate in this contest.

Youth Tour is a week-long visit to Washington D.C. sponsored by electric cooperatives from all across the country.

Delegates are selected by each co-op, grouped together with peers from their



See *Contest*, page 4

# Don't miss New-Mac University

Depending on when you received this newsletter, you may have missed the Neosho class, but act fast and you can catch New-Mac University at our Anderson office.

The first 2018 offerings of New-Mac University are scheduled for 6 p.m. March 6 at our Neosho headquarters and March 13 at our Anderson office.

The topics for the upcoming class are: Generators & Spring Cleaning Gadgets.

Representatives from national home-improvement retailer Lowe's will be on hand to offer instruction and information on generators. Learn about generator sizing and options available, as well as safety considerations.

New-Mac will showcase some electric innovations that might prove helpful as you begin spring cleaning around your house. These gadgets might just make cleaning fun, or at the very least make it easier for you.

New-Mac University is an ongoing free seminar series offered by the co-op. Participants may attend any courses they choose and will not be behind if they have missed

previous offerings. Classes are a **free** service of the cooperative. However, the co-op does ask that members RSVP so that proper accommodations can be made. The course should take around 90 minutes. Refreshments will be made available.

Please RSVP by calling our office at 417-451-1515 or 800-322-384 or by visiting [newmac.com](http://newmac.com) and completing a simple online registration form.



Energy Partners' *Recipe of the Month:*

**POTATO & HAM CASSEROLE**

Submitted by New-Mac member: **Harold Anders**

- |                                |                                     |
|--------------------------------|-------------------------------------|
| 3/4 lb. cooked ham, cubed      | 5 large baking potatoes             |
| 2 cups shredded cheddar cheese | 1 cup milk (or half & half creamer) |
| 1/3 cup butter                 | salt & pepper                       |

Preheat oven to 350 °. Peel and cube potatoes. Spray 9x13 baking dish with cooking spray and place potatoes in dish. Cut ham into cubes and mix into potatoes, then add salt and pepper to the mixture. Place cheese, milk, and butter into a bowl and microwave for about 2 minutes or until fully melted, then pour over ham and potato mixture. Bake for 1 hour.

Send your recipe, along with your name and account number, to: Recipes, c/o New-Mac Electric, P.O. Box 310, Neosho, MO 64850; or [recipes@newmac.com](mailto:recipes@newmac.com). If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

# ○ Contest

*Continued from page 3*

state, and sent on to D.C. Missouri will send around 100 delegates who will join around 1,500 others from across the country. The Missouri students will see sites such as the Jefferson Memorial, Washington Monument, Ford's Theatre, Iwo Jima Memorial, White House, Mount Vernon Plantation and many more. Also, they will learn about the workings of our government while developing life-long friendships with their fellow delegates.

CYCLE stands for Cooperative Youth Conference & Leadership Experience. It is a three-day trip to Jefferson City, where students learn about our state government, cooperatives and leadership in general. Highlights include touring the Missouri Supreme Court and State Capitol and the opportunity to debate a fictional bill from the actual floor of the House of Representatives.

## PARTICIPATION

The contest consists of writing a 400-600

word essay on the following topic: **How Electricity Improved Farm Life**. All essays must include a cover sheet with the following information:

- Name
- Address
- Telephone number
- Email address
- Parents'/Guardians' names
- School
- Word count of essay

Essays should be sent to: Youth Tour/ CYCLE, New-Mac Electric, P.O. Box 310, Neosho, MO 64850. Or, they can be emailed to [jkking@newmac.com](mailto:jkking@newmac.com) with "Youth Tour/ CYCLE" in the subject line. All essays must be received by **March 9, 2018**.

Finalists will be selected from the essays and interviewed by a panel of judges at New-Mac's Neosho office. The top two winners will attend Youth Tour, June 8-14, in Washington D.C. The third- and fourth-place participants will take part in CYCLE July 18-20 in Jefferson City.

If you have additional questions about the contest, call our member services department at 417-451-1515 or 800-322-3849.

# New-Mac receiving scholarship applications until April 6

High school seniors have until April 6 to either mail or hand deliver their application for New-Mac Electric's Scholarship Program.

In order to be eligible for one of the \$500 scholarships, a student must be a senior at one of the following high schools: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoux, Seneca or Wheaton.

The applicant's parent(s) or guardian(s) must be members of New-Mac Electric Cooperative, and the applicant must have a cumulative 3.0 GPA or higher.

A total of 10 non-renewable scholarships will be awarded – one for each of the 10 schools. The scholarship must be used at an accredited college or university, and the winner must become a full-time college student beginning in the fall of 2018.

For a complete listing of guidelines, instructions and to get an application, students can see their guidance counselor or visit our website, [newmac.com](http://newmac.com), and click the New-Mac Electric 2018 College Scholarships link. For more information, call Josh in our Member Services department at 417-451-1515 or 800-322-3849.





**New-Mac Electric Cooperative**  
Your Touchstone Energy® Partner

**Main Office:**  
P.O. Box 310 — 12105 East Highway 86  
Neosho, Missouri 64850

**District Office:**  
9 Mustang Lane  
Anderson, Missouri 64831

**Telephone:** 417/451-1515 800/322-3849  
**Fax:** 417/451-9042  
**Pay-by-Phone:** 855/874-5348

**Office Hours:** Neosho — 8 a.m. to 5 p.m.  
Anderson — 8 a.m. to 4:30 p.m.

Or visit us on the Web at  
[www.newmac.com](http://www.newmac.com)

**Management**  
CEO/General Manager..... Mitch McCumber  
Controller..... Craig Bonet  
Manager of Administration.... Mary Hatfield  
Manager of Operations..... Stan Irsik  
Manager of Marketing ..... Mark K. Rakes  
Billing Supervisor..... Vickie Stuart

**Board of Directors**  
District 1 ..... Martin Youngblood  
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District 3 ..... Bobby Fields  
District 4 ..... Beryl Kennedy  
District 5 ..... Billy P. White  
District 6 ..... Paul Sprenkle  
District 7 ..... Maurice Mailles  
District 8 ..... Jason Ruddick  
District 9 ..... Jamey Cope

**Services Provided to Members**  
Call our consumer services department for information on the following services:

- Automated Phone Payment**
- Autowithdrawal Payment**
- Green Power**
- Levelized Billing**
- Online Payment & Usage History**
- Rental Light**
- Meeting rooms available at both locations**
- Credit Card Acceptance**
- Safety Programs (upon request)**
- Surge Protection**

**Questions? Comments?**  
Contact: Mark K. Rakes  
P.O. Box 310, Neosho, MO  
[mrakes@newmac.com](mailto:mrakes@newmac.com)

### Upcoming Trade Shows

In the weeks ahead, New-Mac Electric will make its annual appearances at these trade shows. Please plan to come see us.

### Neosho's Business & Industry Review

- At Neosho High School
- Friday, March 16, 5-8 p.m.
- Saturday, March 18, 10 a.m. to 2 p.m.

### McDonald County Business Expo

- At McDonald County High School
- Saturday, April 7, 8 a.m. to 1 p.m.