

Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner 

New-Mac University returns in March Cooperative's free seminar series enters 4th year

Just think, if you've been attending New-Mac University courses since the program began, you'd be a college senior this year.

In 2019, New-Mac University will be in its fourth year. Classes resume March 12 and 14 when students can take in the topics: "How Power Gets to Your Home" and "Transformers: More than Meets the Eye."

New-Mac University is an ongoing free seminar series offered by the co-op. Each course of New-Mac University is independent of previous sessions. Participants may choose to attend whichever classes suit their interests and will not be behind if they missed other offerings.

"How Power Gets to Your Home" will take you on the journey that starts at a power




This isn't something that "transforms" from a car to a robot, but it does help provide you with electricity. Learn more about it at the upcoming New-Mac University.

plant and concludes at your appliances. It will give listeners a heightened understanding of what has to happen when you flip a switch and lights come on in a room.

Next, a closer look will be taken at a specific component of New-Mac Electric's distribution system, when we discuss how transformers take high voltage and convert it to standard household voltage. This particular class will be a sample of future courses that

will detail the intricacy of the co-op's electrical system. It will also give attendees insight into the many repair possi-



New-Mac UNIVERSITY

Class Topics:

How Power Gets to Your Home & Transformers: More than Meets the Eye

6 p.m., Tuesday, March 12, at Anderson

6 p.m., Thursday, March 14, at Neosho

bilities linemen could be contending with in the midst of the power restoration process.

These topics will be featured March 12 at New-Mac's Anderson office. Then the same seminar will be offered at the co-op's Neosho headquarters on March 14. Classes will begin at 6 p.m. at both locations.

While New-Mac University courses are always free, the co-op does ask that

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We now accept American Express

As an additional service to our members, New-Mac Electric will now accept American Express for payment.

New-Mac Electric members have been able to pay their bills with Visa, MasterCard and Discover, but now they may use their American Express card as well.

We are pleased to accept all major cards.



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New-Mac Electric Cooperative
Your Touchstone Energy® Partner 

Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

Helpful info during outages

In the event of outages, please call us if you see a downed power line or a large tree branch that has fallen into the power lines.

Also, if you heard a loud noise just before you lost power, please let us know.

Reporting such sights and sounds can greatly reduce the time it takes to restore power. Please call us at **417-451-1515** or **800-322-3849**. Do NOT contact us through social media (*Facebook, Twitter*).

Remember, never touch, attempt to move, or drive over a downed power line.

Assistance is available

If you are having a problem paying your New-Mac account, please call us to make arrangements. Please don't disregard paying your bill. There are programs and options (such as Levelized Billing) designed to assist you. So, please give us a call at (417) 451-1515 or (800) 322-3849.

Additionally, funds may be available through the Economic Security Corporation's Low-Income Home Energy Assistance Program. In order to apply for this program:

call **417-781-0352**, email liheap@escswa.org, or visit the website dss.mo.gov/fsd/liheap.htm.

Help yourself to 'Rural Missouri'

Copies of the latest *Rural Missouri* magazine are always available, free of charge, at either New-Mac office.

New-Mac to award scholarships to seniors at 10 area high schools

Applications must be turned in by April 5

New-Mac Electric Cooperative is now accepting applications for our 2019 College Scholarship Program.

This marks the fourth consecutive year in which New-Mac will be awarding one scholarship to a high school senior in each of the 10 school districts.

In order to be eligible to receive one of the scholarships, a student must be a senior at one of the following high schools: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca or Wheaton.

The applicant's parent(s)/guardian(s) must be member(s) of New-Mac Electric Cooperative, and the applicant must have a cumulative minimum 3.0 GPA. Immediate family members of New-Mac employees/board members are ineligible.

A total of 10 scholarships will be awarded. Each scholarship will be in the amount of \$500 and will be non-renewable. One scholarship will be awarded to a qualifying student in each of the 10 schools listed above. The scholarship must be used at an accredited college or university, and the winner must become a full-time college student, beginning in the fall of 2019.

For complete guidelines and an application, visit newmac.com, see your school guidance counselor or call Josh in our Member Services department at 417-451-1515 or 800-322-3849. **The application deadline is Friday, April 5, 2019.**



Some of the winners from New-Mac Electric's 2018 Scholarship Program included (at left, top) Seneca's Madison Wade and (at left, bottom) Neosho's Tyler Eads.



Upcoming Trade Shows

In the weeks ahead, New-Mac Electric will make its annual appearances at these trade shows. Please plan to come see us.

Neosho's Business & Industry Review

- At Neosho High School
- Friday, March 15, 5-8 p.m.
- Saturday, March 16, 10 a.m. to 2 p.m.

McDonald County Business Expo

- At McDonald County High School
- Saturday, March 30, 8 a.m. to 1 p.m.

○ New-Mac University

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members RSVP so that proper accommodations can be made. The class should take around 90 minutes. Refreshments will be made available.

Members may RSVP in the following ways:

- By filling out the form **at right** and sending it in with your bill payment
- **Or**, by calling our office at 417-451-1515 or 800-322-3849
- **Or**, by visiting newmac.com and completing a simple online registration form.

New-Mac University Registration

Member Name(s) _____

Acct. # _____ Daytime Phone # _____

Number in Household Attending _____

We will be attending New-Mac University:
(circle which class you will attend)

March 12
at Anderson

March 14
at Neosho

 **Cut out and send in with your bill payment**

Know a high school junior that would like an expense-paid, week-long trip to

Washington D.C.?

Or, he or she could win a three-day experience in

Jefferson City



Visit newmac.com or call 417-451-1515 and ask about our Youth Tour/CYCLE Contest

Capital credits: just another benefit of being a co-op member

Regularly, at New-Mac Electric Cooperative, we share with you how we are different.

Cooperatives, such as New-Mac, are owned by you, our members. We are governed by a Board of Directors, elected by and from the membership. And one of the most distinct differences of being part of a co-op is the return of capital credits.

Every year, New-Mac Electric sends each of its members a card informing them of their capital-credit amount for the past year.

So, what does it mean if you've gained capital credits?

Capital credits are your share of the operating margins realized by your cooperative each year. These margins are equally allocated to all participating consumers based upon total dollar billing.

These margins (payments in excess of expenses) become patronage capital and are used by your cooperative for operating capital, necessary reserves, storm damage, and other contingencies. Patronage capital is paid back to the members as the financial condition of the cooperative permits and the by-law provisions are met.

Patronage capital credits are returned in the same order in which they were earned; that is, the capital first paid in will be the first refunded.

Should you cease to purchase energy from the cooperative and change your present address, you should notify

the cooperative of address changes so that when future payments are issued they can be forwarded to the proper address.

See Capital credits, page 4

Energy Partners' Recipe of the Month:

NO BAKE PEANUT BUTTER TREATS

Submitted by New-Mac member: **Vicki Ames**

- 1/3 cup chunky peanut butter
- 1/4 cup honey
- 1/2 teaspoon vanilla extract

- 1/3 cup nonfat dry milk powder
- 1/3 cup quick-cooking oats
- 2 tablespoons graham cracker crumbs

In a small bowl, combine the peanut butter, honey, and vanilla. Stir in the milk powder, oats, and graham crackers crumbs. Shape into 1-inch balls. Cover and refrigerate until serving. Makes 15 treats.

Send your recipe, along with your name and account number, to: Recipes, c/o New-Mac Electric, P.O. Box 310, Neosho, MO 64850; or recipes@newmac.com. If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

Capital Credits

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At New-Mac's most recent annual meeting this past October, the cooperative returned capital credits to its members for

the 21st consecutive year. Payments went to those who were New-Mac members in 1998 and 1999, and the amount was based on their usage in that year. Those not attending the meeting received their capital-credit checks in the mail.



LEVELIZED BILLING AGREEMENT

Levelized Billing agreement between New-Mac Electric Cooperative, Inc., of Neosho, Missouri, and:

Name _____

Address _____ City/St./Zip _____

Phone # _____ Email _____

Account # _____ Location # _____

Levelized Billing consists of eleven equal payments and one adjustment payment per year. The amount of the twelfth payment will be adjusted according to the meter reading secured by New-Mac Electric Cooperative, Inc., at the end of a one-year period. Should you have a credit balance, no payment will be required for that month. Should an underpayment occur, you will be billed accordingly.

Levelized payments will be based on your anticipated usage and applied to the rate proposed for the next twelve-month period.

This is to request Levelized Billing at the above location upon the following terms:

1. Agreement to begin as of _____.
2. Payment to consist of eleven equal payments and one payment adjusted according to secured meter reading. You will be notified by the billing department of your monthly payment amount.
3. All payments must be accompanied with your bill.
4. Term of agreement will be one year and renewable on or before anniversary.
5. Payments need to be in our office no later than the last day of the month.
6. Should your account become delinquent more than three times in a twelve-month period or become more than one-month delinquent, this contract will be void.

Signature _____ Date _____

Signature _____ Date _____

Know what to expect with Levelized Billing option

Most folks would agree that it's easier to budget for something when you know what to expect. However, electric bills, due to the heating and cooling of homes, are prone to fluctuation and consequently are somewhat unpredictable.

Well, if that fluctuation is something you could do without, New-Mac offers a payment option which evens out the peaks and valleys of energy use. Through a process called Levelized Billing, each month your bill is based on an average of your electric bills over the previous 12 months.

Levelized Billing consists of 11 equal payments and one adjustment payment per year. Since household usage typically varies from year to year (due to weather, improvements, additions, etc.), the twelfth payment is used to make up the difference between the esti-



If you'd like to get started with Levelized Billing, fill out this form and send it in with your payment. If you send it in by February 20, your Levelized Billing will start with the bill you receive in March.



Main Office:
P.O. Box 310 — 12105 East Highway 86
Neosho, Missouri 64850

District Office:
9 Mustang Lane
Anderson, Missouri 64831

Telephone: 417/451-1515 800/322-3849
Fax: 417/451-9042
Pay-by-Phone: 855/874-5348

Office Hours: Neosho — 8 a.m. to 5 p.m.
Anderson — 8 to 11:30 a.m., 12:30 to 5 p.m.

Or visit us on the Web at
www.newmac.com

Management

CEO/General Manager..... Mitch McCumber
Controller..... Craig Bonet
Manager of Administration.... Mary Hatfield
Manager of Operations..... Stan Irsik
Manager of Marketing Mark K. Rakes
Billing Supervisor..... Vickie Stuart

Board of Directors

District 1 Martin Youngblood
District 2 Kenneth Daniels
District 3 Bobby Fields
District 4 Beryl Kennedy
District 5 Billy P. White
District 6 Paul Sprenkle
District 7 Maurice Mailles
District 8 Jason Ruddick
District 9 Jamey Cope

Services Provided to Members
Call our consumer services department for information on the following services:

- Automated Phone Payment
- Autowithdrawal Payment
- Green Power
- Levelized Billing
- Online Payment & Usage History
- Rental Light
- Meeting rooms available at both locations
- Credit Card Acceptance
- Safety Programs (upon request)
- Surge Protection

Questions? Comments?

Contact: Mark K. Rakes
P.O. Box 310, Neosho, MO
mrakes@newmac.com

mated usage and the actual usage.

Most residential members with a good credit history are eligible for this program. Participants also must have at least 12 months of billing history at the location to be put on Levelized Billing.

If you would like to take advantage of Levelized Billing, fill out the form *at left* and send it in with your payment. If you want to get started with the bill you receive in March, the form needs to be turned in by February 20. Otherwise, your Levelized Billing will begin as soon as possible, depending on when the form is received.

